

8 Steps to claiming your rebate from ESKOM

Below are 8 steps on how to claim your Eskom Rebate.

Make sure you follow these steps to the "T" to ensure a hassle free rebate claim.

- Step 1:** Do your research on solar water heating systems by going on the internet, speaking to suppliers or by calling Eskom solar help desk on (011) 800 4774.
- Step 2:** Choose and install an Eskom accredited system supplied by an accredited supplier and their registered installers.
- Step 3:** Ensure that an approved programme timer is installed and set by a qualified electrician.
- Step 4:** Ensure your supplier/ installer and electrician fills out the relevant details on your claim form.
- Step 5:** Complete your details on the claim form and attach the required documents (e.g. original invoice, copy of ID, copy of utility bill and/or electricity bill)
- Step 6:** Within 6 months of date of installation:
- Post the claim to facilitating auditors; Deloitte, in the provided self addressed envelope or,
 - Drop the envelope off in a designated drop box
- Step 7:** You will receive SMS notification when:
- Facilitating auditors receive your application
 - When your application is processed and queued for electronic funds transfer or if your application is incomplete and has either been returned or the problem is being rectified by your supplier.
- Step 8:** Payment of the rebate will be made within 8 weeks from date of receipt.

Contact us if you have any further queries.